OpenScape Contact Center
With CRM integration

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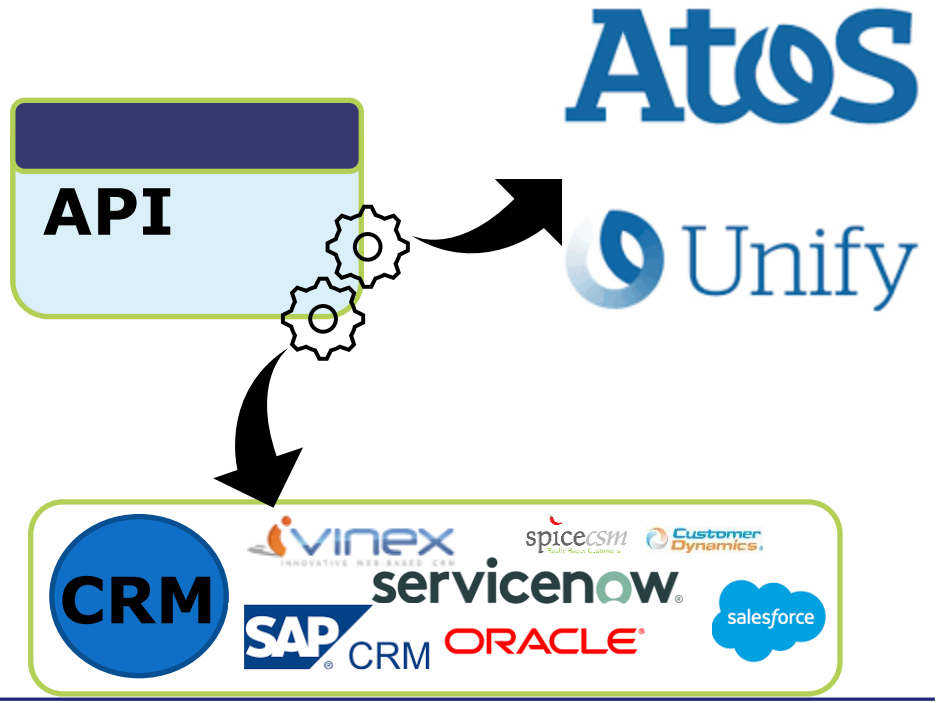
OpenScape Contact Center with CRM integration

- ✓ Proven experience integrating OSCC with customers CRM
- ✓ Mature SDK and ReST APIs
- ✓ Customised to customer needs
- ✓ Routing integration
- ✓ Contact management Integration
- ✓ Enhancing agent information with engagement history
- ✓ Embed softphone into CRM tools



Thank you!

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